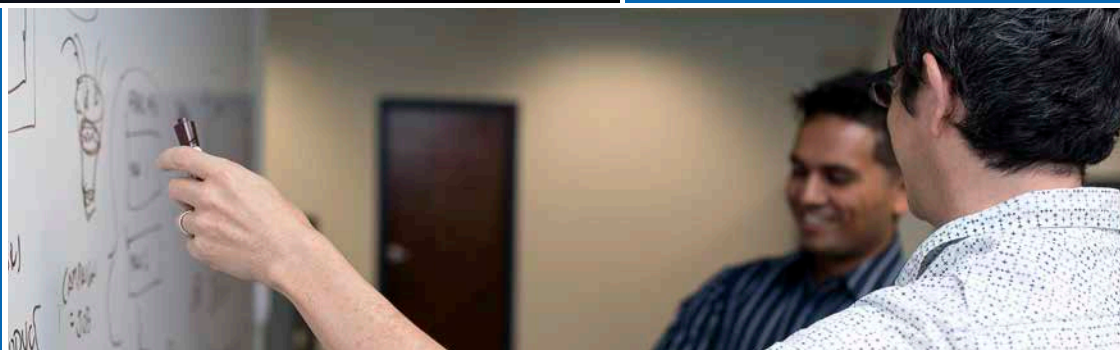


SHAREDVISION
 > **FMAssure™**



Introducing FMAssure™ from IT Solutions

You've probably spent thousands of hours or dollars (or both) building a FileMaker solution to help your business succeed far into the future. Why risk losing it all with a support strategy that's stuck in the past? IT Solutions – the leading FileMaker Business Alliance network support company – offers an innovative FileMaker Server protection plan for your critical line of business app. FMAssure provides comprehensive coverage that goes far beyond traditional hourly consulting help. Give your FM server the priority support it needs and give yourself long-term peace of mind.

FMAssure Features	FMAssure	FMAssure+
2-hour response time during business hours *	●	●
Highest priority support for critical issues	●	●
Scheduled task monitoring and issue remediation	●	●
Backup monitoring and weekly physical backup review	●	●
File restores from local backups	●	●
Weekly server log review	●	●
FileMaker Server software troubleshooting	●	●
FileMaker Server software reinstallation (if necessary)	●	●
FileMaker Server patching for critical vulnerabilities	●	●
Recommendations for performance improvements	●	●
WebDirect support	●	●
Web-based ticketing system, issue manager and knowledgebase	●	●
FileMaker Cloud Support	●	●
After-hours support (24-hour coverage)		●
Quarterly planning meeting with FileMaker Server specialist		●
Monthly server performance report		●
CWP and Data API Support		●
Cost Per Month	\$400	\$800

* IT Solutions business hours are Monday-Friday 8 am to 6 pm

ITSolutions™
Thinking ahead.

Have Questions? Want to Learn More?

Give us a call
866.742.5487

Or

Visit us online
pickITS.com